



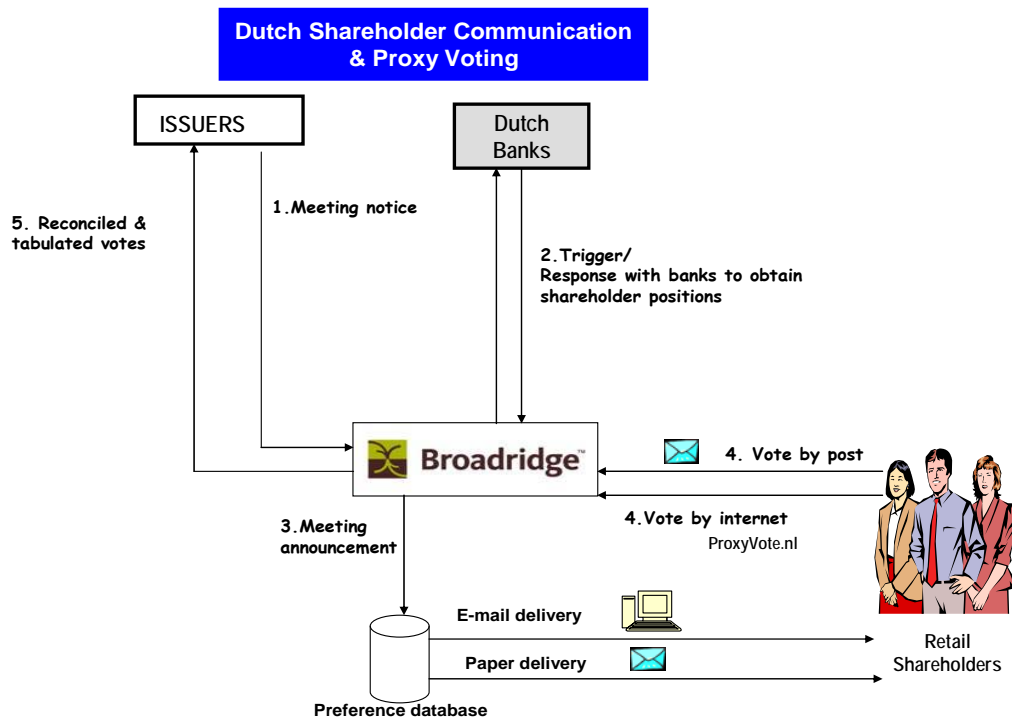
Broadridge Financial Solutions, Inc., formerly ADP Brokerage Services Group, with over \$2.0 billion in revenues and more than 40 years of experience, is a leading global provider of technology-based outsourcing solutions to the financial services industry. Our systems and services include investor communication, securities processing, and clearing and outsourcing solutions. Broadridge offers a broad, integrated suite of innovative global solutions across the investment lifecycle and provides a wide range of cost-effective and scalable solutions to the financial industry. Our systems help reduce the need for clients to make significant capital investments in operations infrastructure, thereby allowing them to increase their focus on core business activities. Broadridge is listed on the NYSE (Ticker: BR) and employs approximately 4,200 associates around the world.

Broadridge Investor Communication Solutions (ICS)

ICS offers comprehensive investor communications and proxy processing services for international banks, brokers, institutional investors, corporate issuers and their agents, operating globally with facilities and personnel in New York, Toronto, London, Tokyo and Hyderabad, India.

- ICS US services the North American market for shareholder services, including the distribution of proxy materials to beneficial and registered shareholders, as well as supporting the distribution of mutual fund materials, and the tabulation of votes received via paper, telephone, Internet and Broadridge's proprietary Internet voting tool ProxyEdge®.
- ICS International provides institutional investors with an all electronic meeting notification distribution and proxy voting service for their cross-border investments in conjunction with their Global Custodians. Service is provided through Broadridge's ProxyEdge® voting platform.
- ICS International also provides local proxy services in several key global markets for both institutional investors and individuals, including the UK, the Netherlands, Japan and Germany.
- These services are supported by regionally based, multi-lingual client service teams.

The Retail Investor Process in the Netherlands



The investor communication and shareholder voting process for individual investors in the Netherlands can best be explained by reference to the above diagram.

1. The issuer provides Broadridge with meeting and agenda proposal information together with hard copy shareholder materials for distribution.
2. Banks send a file with name/address and position information about the shareholders who wish to receive information and vote by proxy.
3. On receipt of the shareholder records, Broadridge matches this information with the company's meeting information, creates a ballot form (Vote Instruction Form – VIF) and the meeting announcement is sent to shareholders either by post or by e-mail.
4. Shareholders can decide to vote either by Internet or by post.
5. Broadridge tabulates all vote responses received from shareholders prior to forwarding vote totals to the company for presentation at the shareholder meeting.